

Advantages of the Solve-It! Peer Mediation Program

It is our goal that students will carry the problem-solving skills that they learn in mediation training back into their schools, homes and communities, contributing to a more positive social environment and increased levels of civic engagement. In addition, studies have shown that peer mediation programs lead to:

- The resolution of minor disputes that interfere with the education process
- A stronger sense of cooperation and school community
- Improvement of the school climate by decreasing tension and hostility
- Increased student participation, self-esteem and the development of both leadership skills and practical life skills.



In Their Words...

"I can't wait to be a peer mediator because our school really needs kids that step up. There are so many fights everyday. I want to help, and now I know how!"

--5th Grade Mediator, City of Mesa

"What have you done to my son? He is so cooperative at home now, especially with his sister, that I am not convinced he's the same child that started this program!"

--Parent of 7th Grade Mediator, City of Mesa

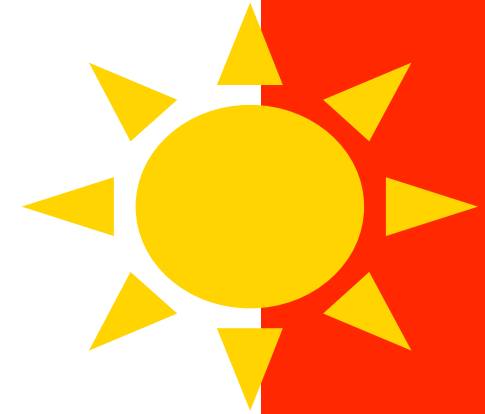
"I really like the training program, especially because students serve as trainers. It's great to learn from people my own age. It makes me feel more confident in my skills and less like mediation training is just another class."

--11th Grade Mediator, City of Chandler

Community Partners



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Peer Mediation and Your School: A Win-Win Combination!

Solve-It! Community Mediation Service

A Program of:
The Leadership Centre



c/o Chandler-Gilbert Community College
2626 E. Pecos Road
Chandler, Arizona 85225
Phone: 480-732-7296
Fax: 480-857-5453
Email: solveit@theleadershipcentre.org

What is Peer Mediation?

Peer Mediation is a facilitated process that helps students in conflict resolve their disputes and create their own solutions, using shared problem solving. Trained peer mediators serve as neutral third parties to help participants reach an agreement that is both mutually fair and reasonable. The Peer Mediation process is:

- Voluntary
- Confidential
- Impartial

Most importantly, Peer Mediation puts conflict back into the hands of the students, giving them a sense of ownership of their problems, and creating within them an investment in collaborative resolution processes. Peer mediation is a highly effective resource for a wide range of issues—from diversity or behavioral challenges to rumors and online bullying!



The Solve-It! Peer Mediation Program

The Solve-It! Peer Mediation Program was designed in 2006 by a panel of East Valley K-12 students, parents, teachers, and community volunteers, who brainstormed together for key concepts that they felt essential to a successful peace-making curriculum. We believe that the work of this dynamic group has resulted in a truly unique 20-hour program that not only teaches important conflict resolution skills, but also builds and strengthens relationships-- even through the most difficult of issues.

Our Peer Mediation Program is activity-oriented to keep students engaged, panel-trained by both youth and adult volunteers to provide diverse perspectives, and operates on an open-door policy for parents and teachers for optimal learning. Best of all, it's fun and affordable

Key Concepts Covered

- Conflict Styles
- Qualities of a Peer Mediator
- The 4-Stage Mediation Process
- Active Listening & Paraphrasing
- Nonverbal Communication & Body Language
- “Wants” vs. “Needs”
- Dealing with Difficult Conflict Situations
- Diversity and Self-Awareness
- Brainstorming for Solutions to Problems
- Working as a Team

Would You Like More Information?

Please check the circles below to receive further information regarding:

- Program Development
- Program Implementation
- Training Materials
- Supplement options for an existing peer mediation program

Contact Name: _____

School Name: _____

Address: _____

Phone: () _____

E-Mail: _____

To schedule a free presentation of our peer mediation services, please contact us by telephone at 480-732-7296.

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